



QA Policy

BeaconZone Ltd. strives to ensure that its customers are supplied with services that meet agreed contractual requirements in full, whilst ensuring that quality standards are achieved and measured.

The management is committed to:

1. Develop and improve the effectiveness of the Quality Management System.
2. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
3. Ensure the effectiveness of its staff through appropriate training and measurement of staff performance.
4. Regularly reviewing and auditing to test the effectiveness of the Quality Management System.
5. Selecting working partners (sub-contractors) based on qualification and experience and reviewing their effectiveness.
6. Determining and providing all appropriate resources necessary to achieve the above commitments.

All personnel have access to and understand the requirements of this Quality Policy and the Quality Management System as a whole.

The Organisation complies with all legislation and regulations specifically related to its business activities.

The Organisation constantly monitors its quality performance and implements improvements when appropriate. Appropriate quality objectives are set and these are reviewed regularly.

Suggestions for improvement from staff and clients are welcomed and support our commitment to the process of continual improvement.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

S Judge
Company Director
22.1.2019